



# VOICE AND UCC SOLUTIONS AT WORK

## NEXT GENERATION VOICE SOLUTIONS

SkyVoice offers a comprehensive suite of cloud telephony solutions to increase productivity at every business level.

- Hosted Call Center Solutions
- Predictive Dialer and SMS
- Smartphone iPad | Tablet Apps
- Soft Reception Console
- IP Fax Solutions
- Virtual Office Attendant
- CRM | MS Outlook Integration



### CALL CENTER APPS

With SkyVoice hosted call center solutions, say goodbye to large upfront investments, complex management, hidden fees and long deployments. Our call center functionality is leading edge technology with call back, call whisper, call barge features and all the real time reporting and metrics you demand at a fraction of the costs.



### IP FAX

With SkyVoice IP FAX solutions, get a little or get a lot, the choice is yours and either way, the quality is always superb! All SkyVoice DIDs are T.38 compliant with awesome fax delivery from 2 to 500 pages!

- Inbound only - PDF 2 Email
- Traditional Fax to Fax
- Fax - Store - Forward Solution
- HIPAA Compliant



### PREDICTIVE DIALER

With the SkyVoice hosted predictive dialing and SMS solution, triple the amount of agent talk time with prospects, auto detect no answers, busy signals, voice mail, fax machines and quick disconnects.

- Throttle concurrent calls
- Auto Redial Feature
- Multiple IVR Scripts | Reports
- SMS Broadcasting Option

## PBX PHONE

With SkyVoice PBXFone, our smartphone app brings the ultimate connectivity to your business phone extension. Twin your smartphone, iPad or tablet and take your desktop phone extension with you anywhere and get the mobility and productivity you demand in today's competitive environment.

- FREE download from APP Store and Google Play
- All PBX functionality available
- Switch calls from app to desk to mobile on the fly
- Call recording available
- Access user portal and settings

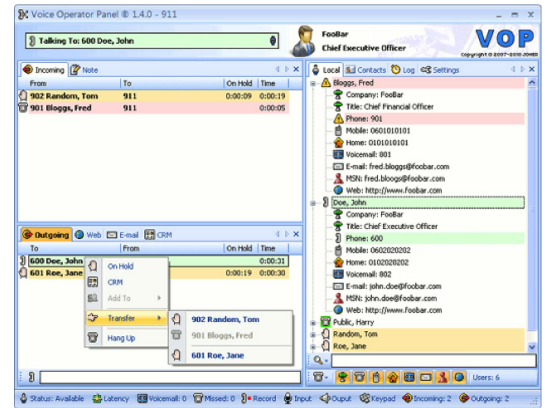


**YOUR SINGLE SOURCE FOR TECHNOLOGY - SERVICES - DEPLOYMENT - SUPPORT**

## SOFT RECEPTION CONSOLE

The SkyVoice Voice Operator Panel is perfect for large organizations that wish to omit the clutter of reception phones with multiple expansion modules.

The VOP provides full extension status monitoring (ringing, busy, available) with calls details and call interception. This advanced software switchboard and attendant console is fully translated in English, French, Spanish, German, Italian, Dutch, Danish, Turkish, Russian and has all the drag and drop features required to operate an effective receptionist environment.



### VIRTUAL OFFICE

The SkyVoice Virtual Office portal is an essential tool for businesses with multiple entities within a single location. Phone numbers (DID's) are listed and tagged within the interface to pop a custom screen display when the number is called. The screen displays the appropriate messaging for the receptionist to greet the caller.



### CRM | SALESFORCE

SkyVoice Salesforce integration is a hosted CRM application integration that manages key communication directly within Salesforce Enterprise. This unique app automatically logs all incoming and outgoing call data into Salesforce.com while providing incoming and outgoing call popups and note taking that syncs with Salesforce basic functions.



### MS OUTLOOK

SkyVoice offers an integrated click to call functionality directly within MS Outlook using SIP TAPI from Source Forge. Businesses can now click and dial contacts within Outlook to instantly place the IP phone on hook and dial the desired phone number. Increase productivity and automate processes within your business.